

- 6 If the System Error continues, replace the Front Panel. See [Front Panel on page 6-47](#).

System Error: 08:YZ (T1120/T1120ps/T620 ONLY)

Corrective Action: The LEDs of the formatter (visible through the cover) and the power supply can help you troubleshoot a problem when the Front Panel is blank. The following image shows the Power Supply LED, looking through the cover.



The following image shows the Formatter LEDs, which should be marked 1, 2, and 3.



Use the following table to interpret the LEDs and find the source of the problem. Remember that you should read these LEDs when you push the **Power** button.

Some combinations may require the replacement of two or more components. In this case, always replace one component at a time. Test the printer to see if the problem has disappeared (check the LEDs again). If the same LED sequence continues, replace the next component indicated in the table.

	Power supply LED	Formatter 1 LED	Formatter 2 LED	Formatter 3 LED	Front-panel status	Part to change
1	Off ○	Off ○	Off ○	Off ○	Off ○	Power supply. Page 6-209
2	On ●	Off ○	Off ○	Off ○	Off ○	Main PCA. Page 6-209

3	On ●	On ●	Off ○	Off ○	n/a	Formatter. Page 6-204
4	On ●	*Flashing*	Off ○	Off ○	n/a	Hard Disk Drive. Page 6-204
5	On ●	On ●	*Flashing*	Off ○	n/a	Hard Disk Drive. Page 6-204
6	On ●	On ●	On ●	Off ○	n/a	1. Formatter. Page 6-204 2. Main PCA. Page 6-209
7	On ●	On ●	On ●	*Flashing*	n/a	Main PCA. Page 6-209
8	On ●	On ●	On ●	On ●	Front-panel light on	First check the front panel. Page 6-47 If necessary, check the Main PCA. Page 6-209 Then check the front-panel cable. Page 6-47
9	On ●	On ●	On ●	On ●	Off ○	Check the front-panel cable connection. If necessary, replace the front-panel cable. Page 6-47

System Error: **11:YZ****Problem Description:**

Trailing Cable does not seem to be detected.

Corrective Action: Try the following:

- 1 Switch the Power OFF from the back of the Printer and disconnect the Power cord. Reconnect the power cord and power On the Printer.
- 2 Check that the Trailing Cable is not damaged.
- 3 Check that the Trailing Cable is correctly connected between the Main PCA and Carriage PCA and make sure that the connectors in these boards are not damaged.
- 4 If the System Error continues, replace the Trailing Cable. See [Trailing Cable \(T1100/T1100ps/T610\) on page 6-102](#) or [Trailing Cable \(T1120/T1120ps/T620\) on page 6-109](#).
- 5 If the System Error continues, replace the Main PCA. See [Starwheel Assembly on page 6-214](#).
- 6 If the System Error continues, replace the Carriage PCA. See [Carriage PCA \(T1100/T1100ps/T610\) on page 6-177](#) or [Carriage PCA \(T1120/T1120ps/T620\) on page 6-182](#).

System Error: **21:YZ****Problem Description:**

Fail moving Service Station.

Corrective Action: Try the following: